

How we  
look.



skype™



This is a guide to the basic elements that make up Skype. Have a read, it will help you get to know us a little better.

- 04 **Our logo**
- 08 **Our typeface**
- 12 **Our colours**
- 14 **Our strapline**
- 18 **Clouds**
- 22 **Illustrations**
- 44 **Rainbows**
- 48 **Putting clouds and rainbows together**
- 50 **Photography**
- 74 **Photography usage**
- 76 **Putting it all together**
- 78 **How it can all go wrong**
- 88 **Skype Pro**
- 92 **To our partners**
- 93 **A final thought**

**Our logo** is a very valuable asset. We must treat it nicely. Never abuse our logo, it doesn't have arms so it can't fight back (our lawyers however, are another story).

**01 Print logo**

This logo is to be used for all printed collateral including all printed publications, advertising, billboards, posters, flyers and product packaging.

Both these logos are available in a negative version.

**02 Screen logo**

This is our logo to be used for all screen work, including websites, banners and presentations. Please make sure you are using the latest version as we have made it 17% nicer than the earlier version.

01



02



# Do's and don'ts. You wouldn't wear one blue and one orange sock. Take a moment to think about how you apply the Skype logo.

We're not a rules and regulations kind of company, nonetheless here are some examples of what we think is cool and what should be punishable by a red-hot poker to the buttocks.

## 01 Space around the logo

Always leave the logo some space to breathe. Use white or neutral backgrounds.

## 02 If the unavoidable happens...

If it's unavoidable to sit the Skype logo on a colour (we prefer Skype blue) or a photo, use the negative logo.

## 03 Red alert!

Do not sit the logo on yucky colours.

## 04 Not cool

Do not use the negative logo on backgrounds that are too light or cluttered.

## 05 Not right

Do not rotate the logo.

## 06 Not outstanding

Do not add embellishments like drop-shadows, embossings etc. to the logo.

01 ✓



03 ✗



02 ✓



04 ✗



05 ✗



06 ✗



# Our typeface. Print.

## Chaletbook

The Chaletbook type family is our corporate font. Not that any of us wear suits too often.

Chaletbook is a nice, simple font, good for anything from headlines to text. Use Chaletbook wherever possible.



ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
(.,:;!£\$&@\*) 0123456789



### Chaletbook Bold

Chaletbook also comes in bold.  
It's called Chaletbook Bold.

You will need to adjust the kerning a bit.  
The larger Chaletbook gets, the more tightly  
it needs to be kerned.

**Aa**

**ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
(.,:;!£\$&@\*) 0123456789**

# Our typeface. Online.

## PC

### Arial Bold

Headlines (20 – 30px)

HEX #000000

Aa

ABCDEFGHIJKLMNOPQRSTUVWXYZ

abcdefghijklmnopqrstuvwxyz

(.,:;!£\$&@\*) 0123456789

### Tahoma

Body copy (12px)

HEX #666666

Aa

ABCDEFGHIJKLMNOPQRSTUVWXYZ

abcdefghijklmnopqrstuvwxyz

(.,:;!£\$&@\*) 0123456789

# Mac

## Helvetica Bold

Headlines (20 – 30px)

HEX #000000

Aa

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
(.,:;!£\$&@\*) 0123456789

## Lucida Grande

Body copy (12px)

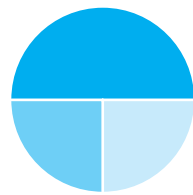
HEX #666666

Aa

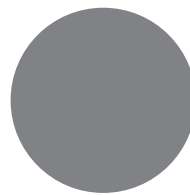
ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
(.,:;!£\$&@\*) 0123456789

**Our colours** are what give us our personality. We're bright, bold, colourful and confident. They're simply loud and clear.

These are our primary colours for text and headers.



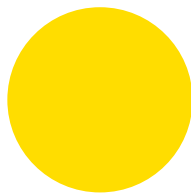
**Skype Blue**  
**Pantone Pro. Cyan C**  
CMYK 100/0/0/0  
RGB 0/175/240  
HEX #00AFF0  
100% General Use  
50% Strapline  
20% Boxes



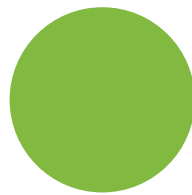
**Skype Text**  
**Cool Gray 9 C**  
CMYK 0/0/0/60  
RGB 130/130/130  
HEX #666666

**Note** You can only reproduce the Skype logo using Skype Blue.  
Oh yeah, we really don't like black, so if it can be avoided... avoid it!

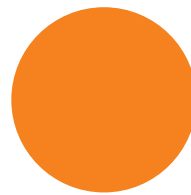
These colours only appear in rainbows.



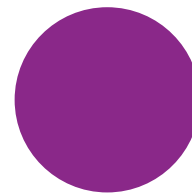
**Skype Yellow**  
**Pantone 116 C**  
CMYK 0/10/100/0  
RGB 255/205/0  
HEX #FFCD00



**Skype Green**  
**Pantone 376 C**  
CMYK 55/5/100/0  
RGB 135/200/10  
HEX #87C80A



**Skype Orange**  
**Pantone 151 C**  
CMYK 0/60/100/0  
RGB 255/115/0  
HEX #FF7300



**Skype Purple**  
**Pantone 254 C**  
CMYK 55/100/5/0  
RGB 140/40/140  
HEX #8C288C

# “Take a deep breath™”

## This is our main strapline in English.

Wherever possible, the Skype logo should appear with the strapline.  
The logo has been set in a number of different formats. Pick the one that best suits the usage.

“Take a deep breath” is only our English language strapline. For international use, we’re applying a different line. See the next page for international straplines.

### 01 Strapline – align right

House font – Chaletbook Bold.  
Font size – 1/3 cap height of logo. “Skype.com” – 50% of Skype blue. Never recreate this line in another font.

### 02 Strapline – align below

House font – Chaletbook Bold.  
Font size – 1/4 cap height of logo. “Skype.com” – 50% of Skype blue. Never recreate this line in another font.

### 03 / 04 Strapline

House font – Chaletbook Bold.  
Font size – Cap height of logo. “Skype.com” – 50% of Skype blue. Never recreate this line in another font.

### Spacing of the strapline

The strapline always sits the height or the width of a cap ‘X’ for consistency throughout.

01  X Take a deep breath™  
Skype.com

02   
X  
Take a deep breath™  
Skype.com

03 Take a deep breath™. Skype.com X 

04  X Take a deep breath™. Skype.com

# “Let’s talk.”

## International straplines.

Arabic speaking countries.

يلا ندردش.  
[Skype.com](#)

Bulgaria.

Нека разговаряме.  
[Skype.com](#)

China (traditional).

想說就說  
[Skype.com](#)

Denmark.

Vi tales ved.  
[Skype.com](#)

Finland.

Jutellaan.  
[Skype.com](#)

Germany.

Einfach reden.  
[Skype.com](#)

Hungary.

Beszélgessünk!  
[Skype.com](#)

Brazil.

Conversar é tudo.  
[Skype.com](#)

China (simplified).

想说就说  
[Skype.com](#)

Czech Republic.

Pojďme si povídat.  
[Skype.com](#)

Estonia.

Suhtleme.  
[Skype.com](#)

France.

On s’appelle ?  
[Skype.com](#)

Greece.

Επιτέλους μιλάμε!  
[Skype.com](#)

Israel.

סקייפ. אז בוא נדבר  
[Skype.com](#)



Italy.

**Parliamo.**  
**Skype.com**

Korea, Netherlands, Slovakia and Sweden.

**Let's talk.**  
**Skype.com**

Lithuania.

**Kalbėkime.**  
**Skype.com**

Poland.

**Pogadajmy.**  
**Skype.com**

Romania.

**Hai să vorbim.**  
**Skype.com**

Spain.

**Cuéntame.**  
**Skype.com**

Japan.

で話そう  
**Skype.com**

Latvia.

**Parunāsim!**  
**Skype.com**

Norway.

**Snakk sammen.**  
**Skype.com**

Portugal.

**Vamos falar?**  
**Skype.com**

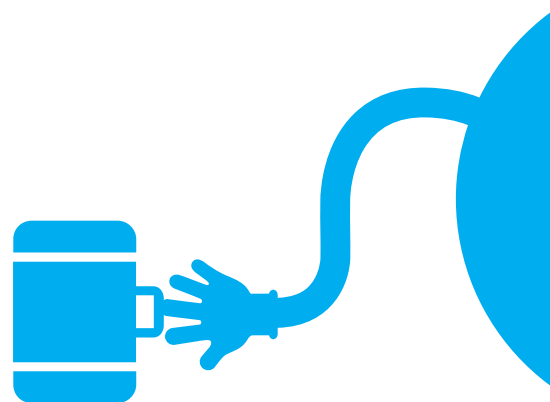
Russia.

Давай поговорим!  
**Skype.com**

Turkey.

**Konuşma özgürlüğü.**  
**Skype.com**

**Clouds** have always been part of our logo, but we are now giving them a starring role. Clouds are a good way to represent free conversations. They feel free and natural. They look cool.





**Say hello to  
clouds and  
rainbows.**

## So, how are clouds made?

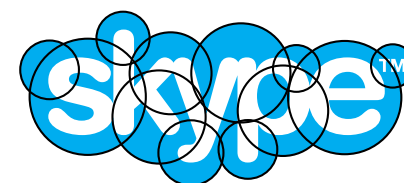
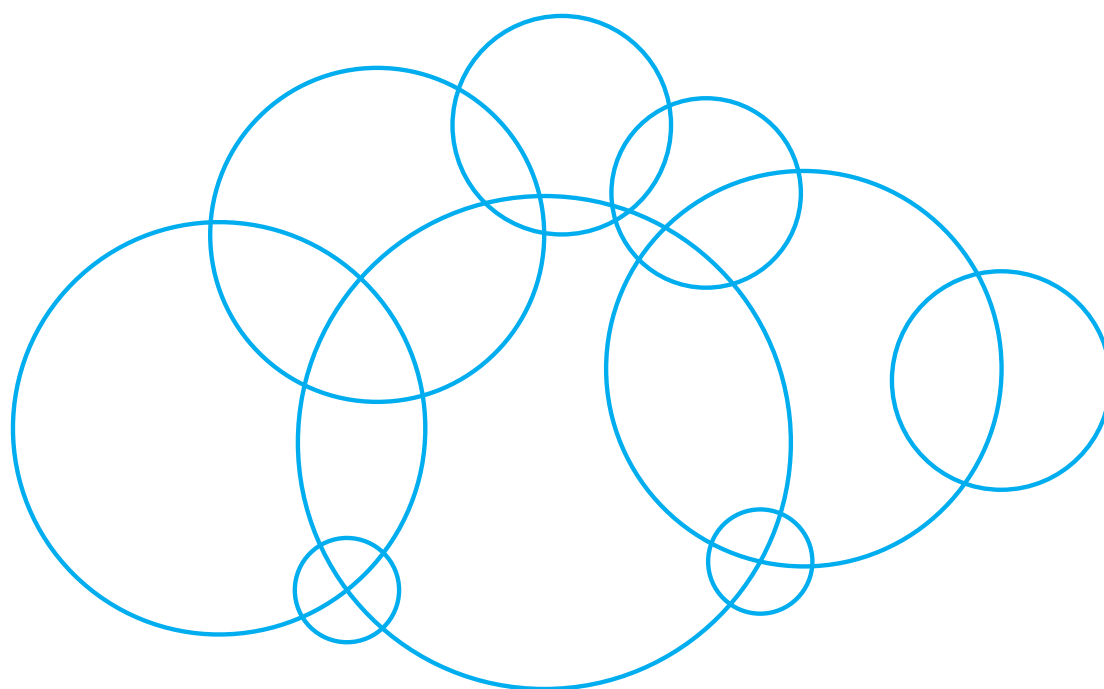
The Skype logo is constructed from a series of circles, and following that lead, our clouds are to be constructed with the same process.

### **Circles maketh the cloud.**

Use circles, any size and placement and shape, but make sure it looks... cloudish.

### **Circles good, ellipses bad.**

Don't use an ellipse to construct a cloud, we like them round and circular, just like our logo.



**Note** For goodness sake, don't ever do what we just did to the logo. Unless for instructional purposes, like this one... agreed?

# Seriously though, it should still look like a cloud... or at least, cloudish.

It's not that difficult, but in case you missed what we're getting at, we have some examples below of good clouds and, well, rubbish ones.

**01 They don't get better than this.**

Clouds with a nice balance between big and small circles are ace.

**02 Our logo is fine as it is.**

It doesn't need reinventing. If using a logo within a cloud, do not eliminate our logo cloud shape.

**03 Cubist clouds?**

Unless they are part of the icon clouds shouldn't have straight edges.

**04 We need clouds, not flowers**

There's a fine line between what looks like a cloud (good) and flowers or sheep (baahd!).

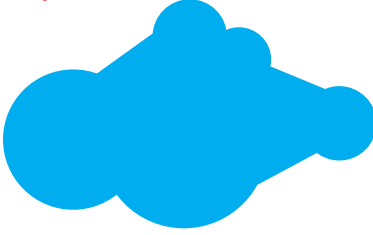
**05 / 06 We don't do uniform.**

Just because you have to use circles doesn't mean they have to all be the same size, you can mix it up.

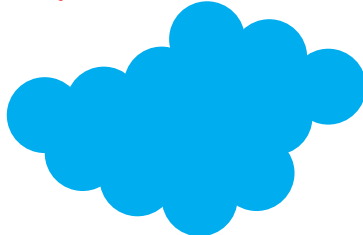
01 ✓



03 ✗



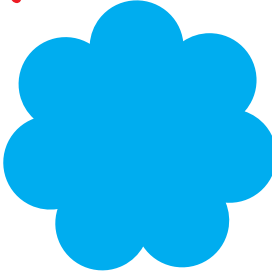
05 ✗



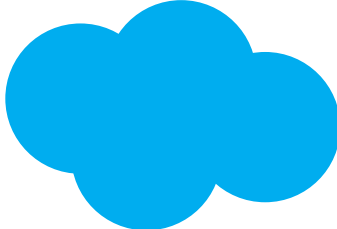
02 ✗



04 ✗



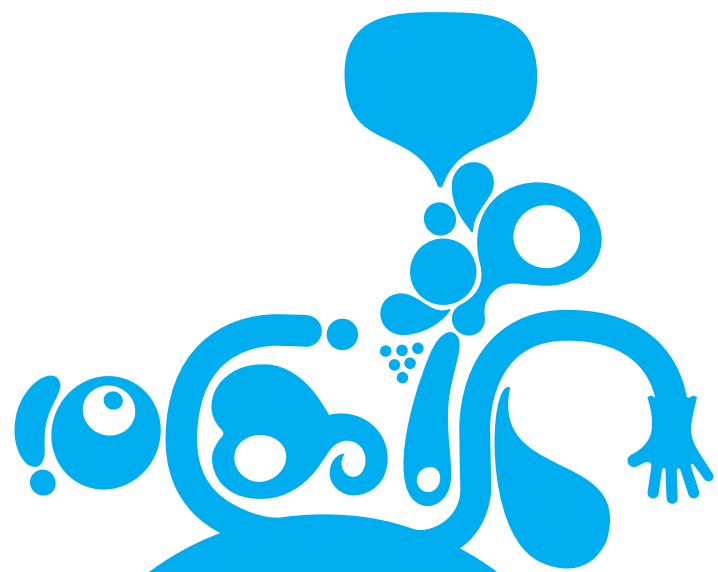
06 ✗



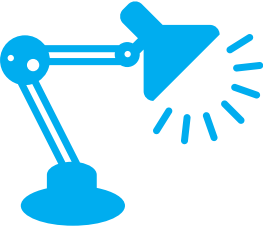
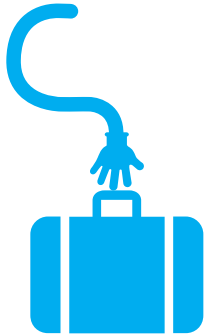
## Wait, there is another stage in constructing a cloud... **illustrations.**

Our illustrations are all about visualising the richness of conversation. So once you have your basic cloud shape you can incorporate some illustrations to the cloud. Here are the sets of illustrations we've developed... To download illustrations, visit the brand site at [skype.com/go/brand](https://skype.com/go/brand) (user name: *skype*, password: *br4nd*).

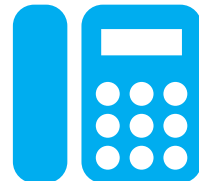
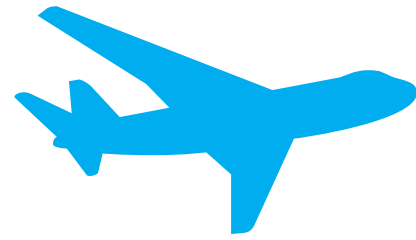
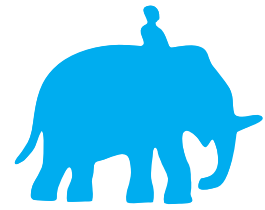




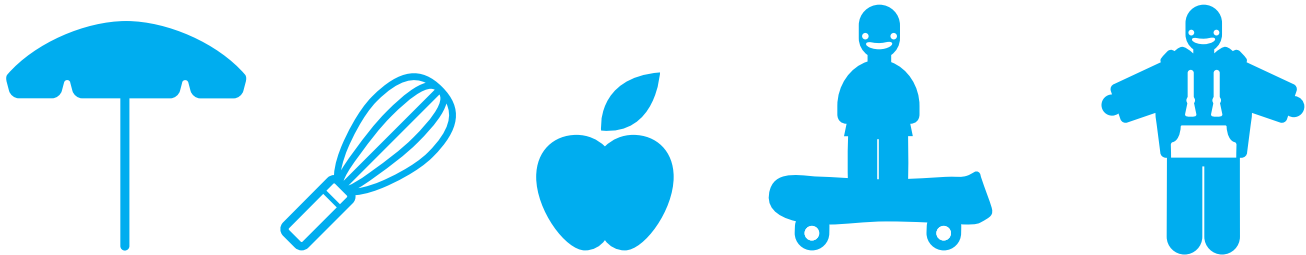
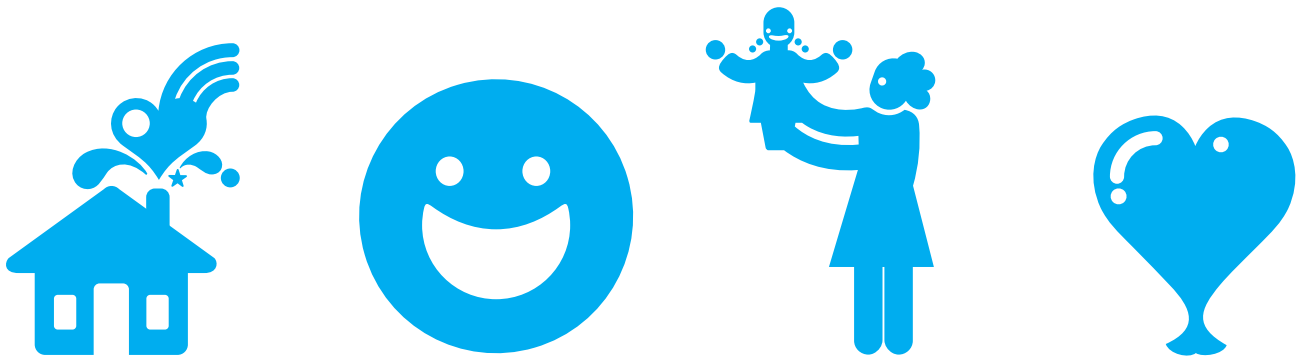
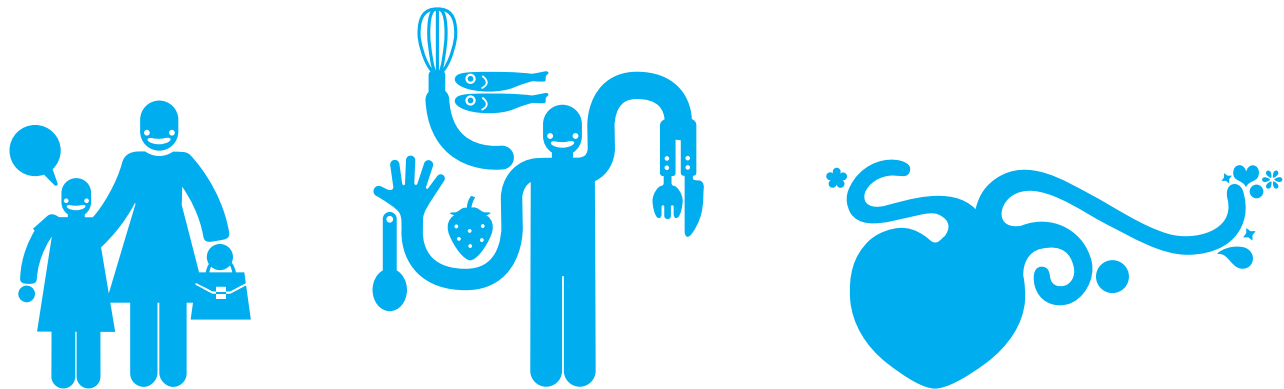
# Illustrations. Business.

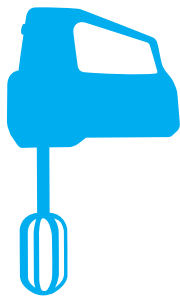
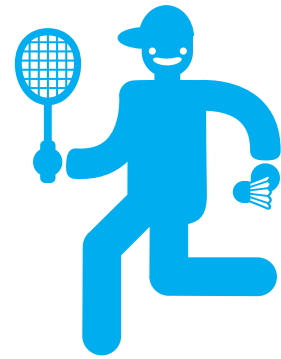
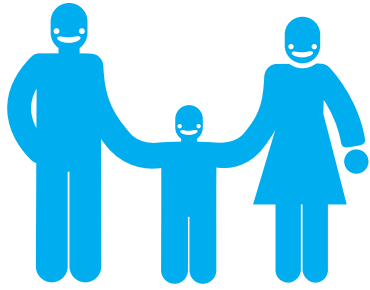




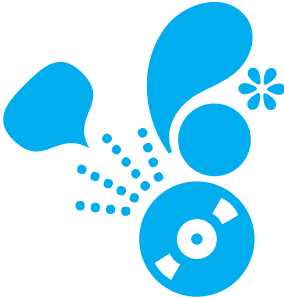
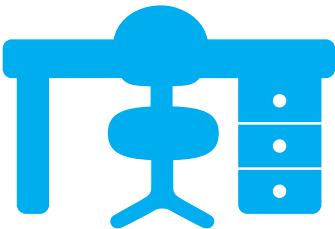
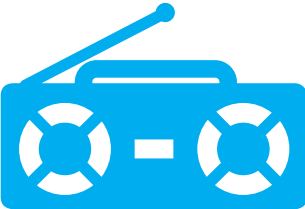
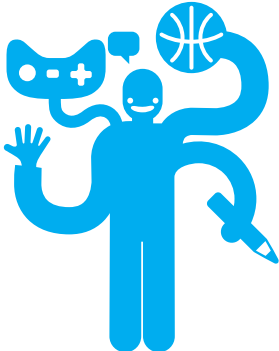


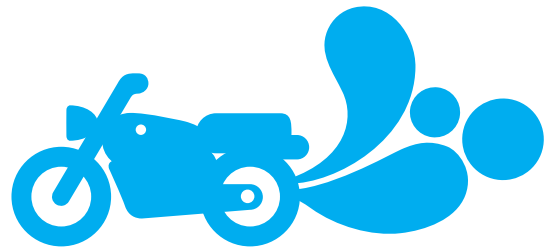
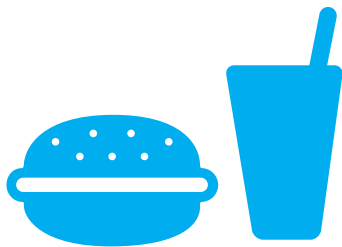
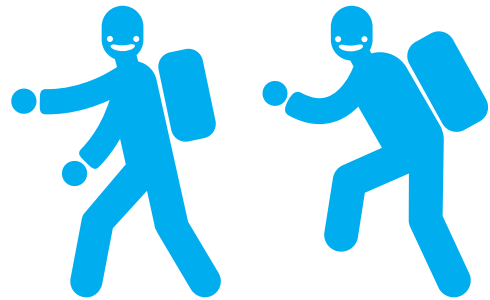
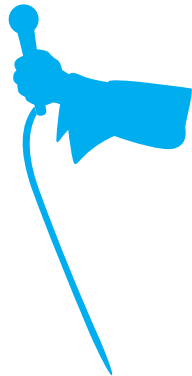
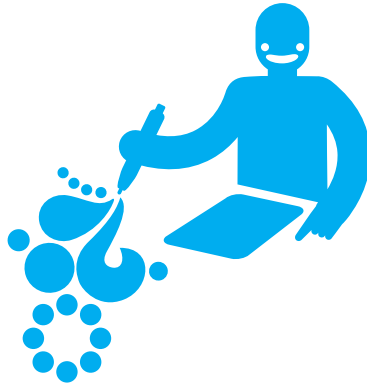
# Illustrations. Families.





Illustrations. Students.



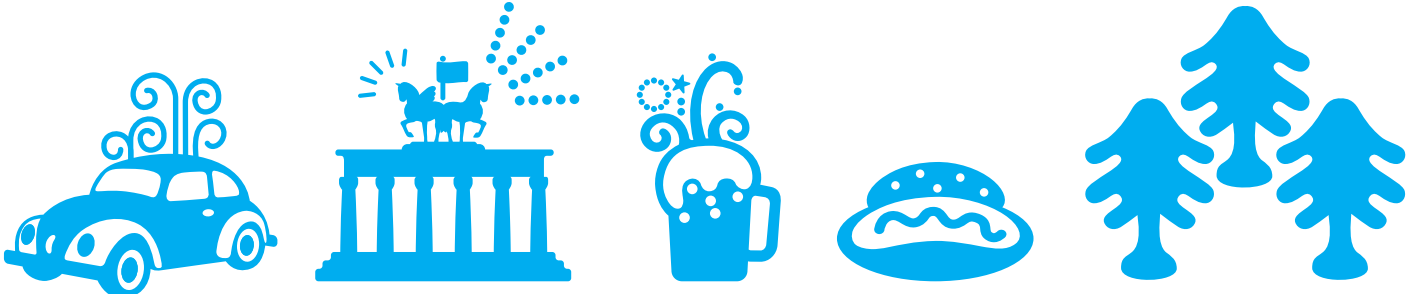


# Illustrations. Local.

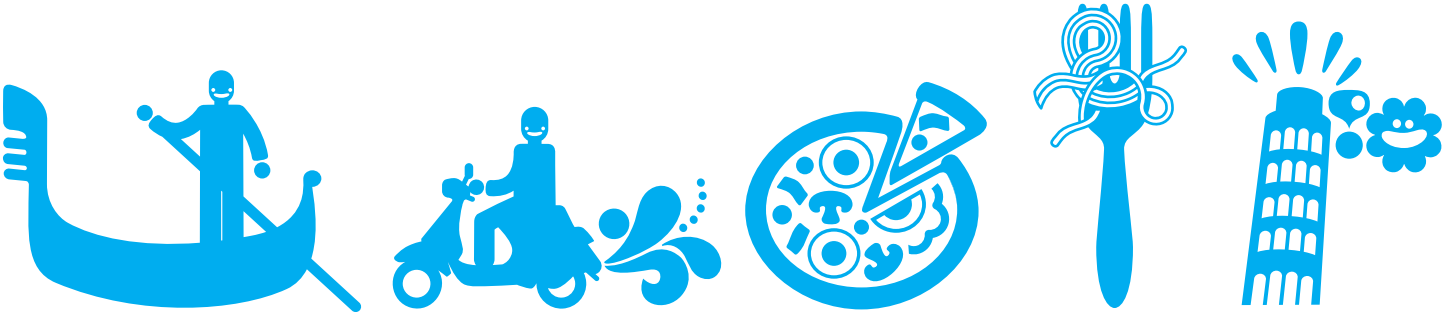
France.



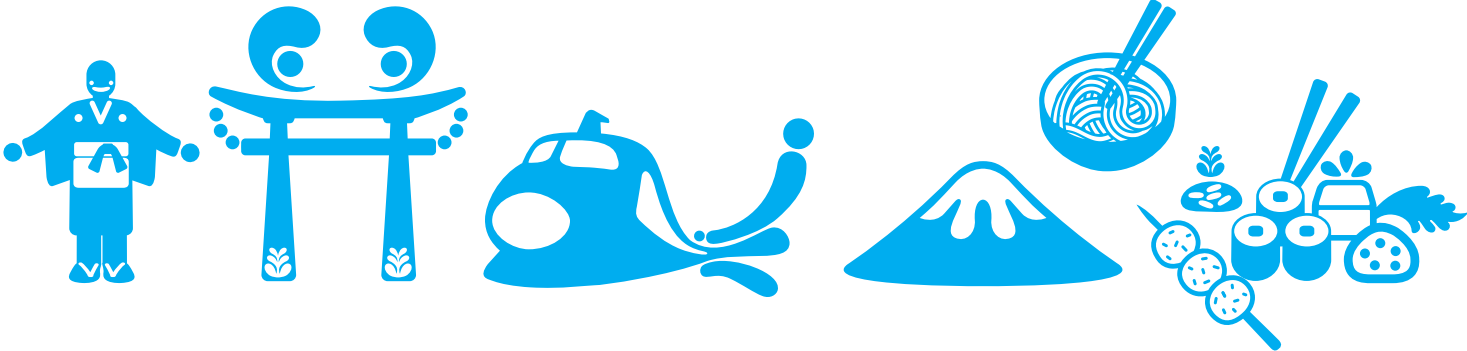
Germany.



Italy.



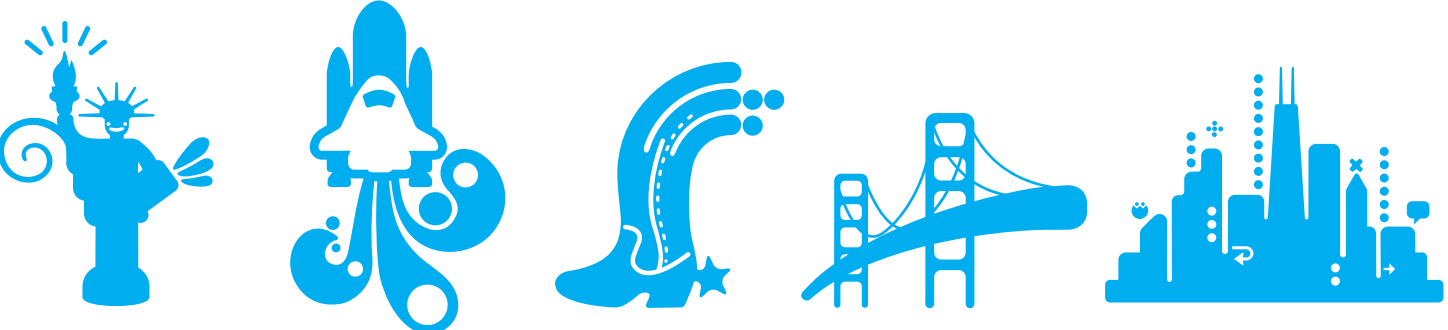
Japan.



UK.



US.

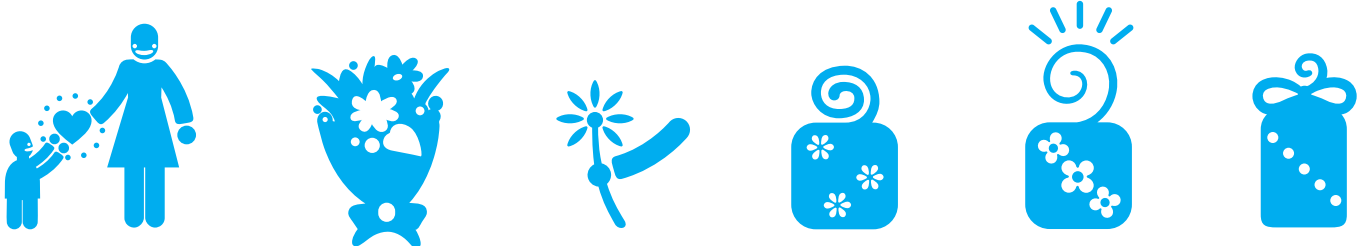


# Illustrations. Seasonal.

St Patrick's Day.



Mother's Day.

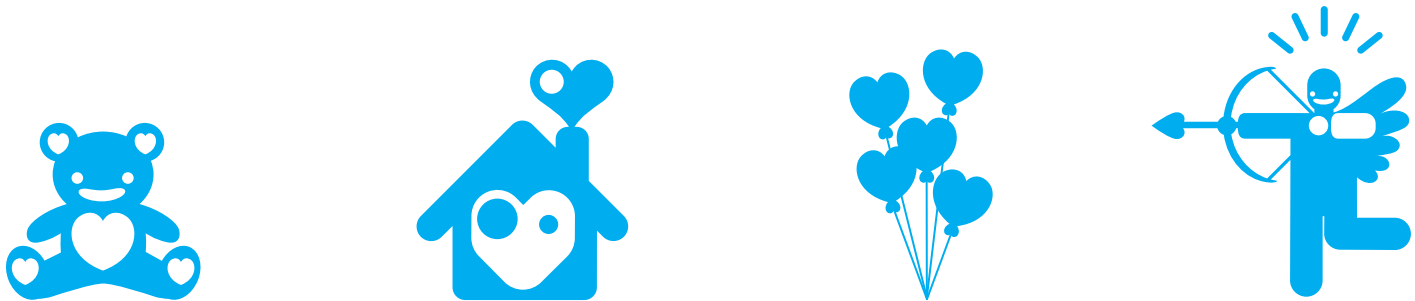


Father's Day.

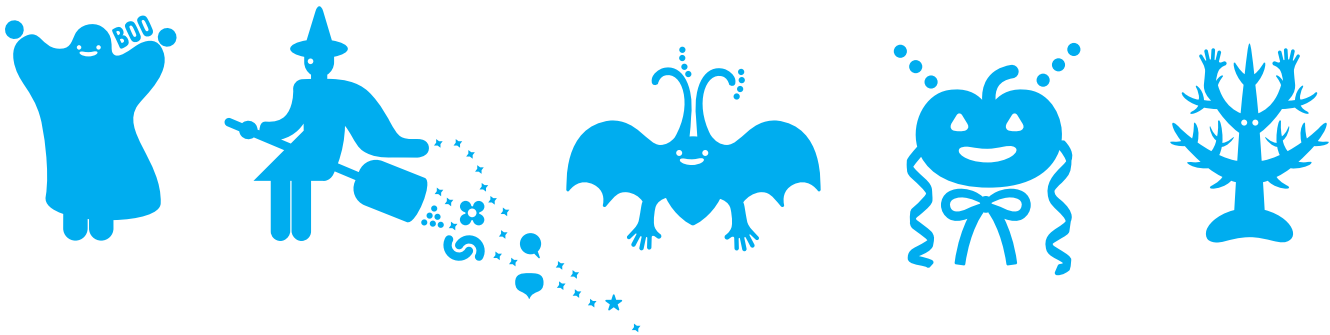




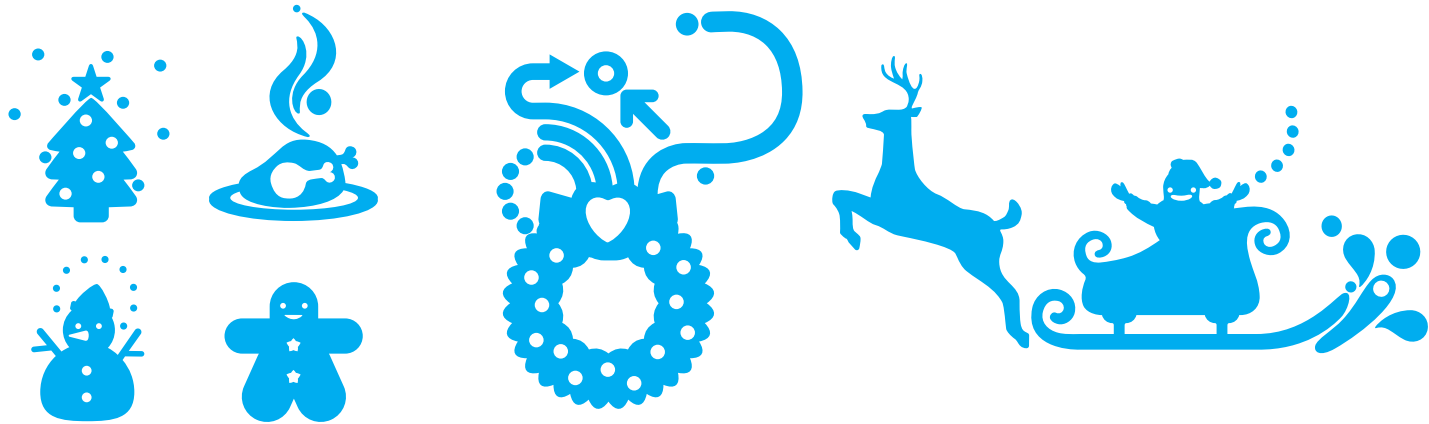
Valentine's Day.



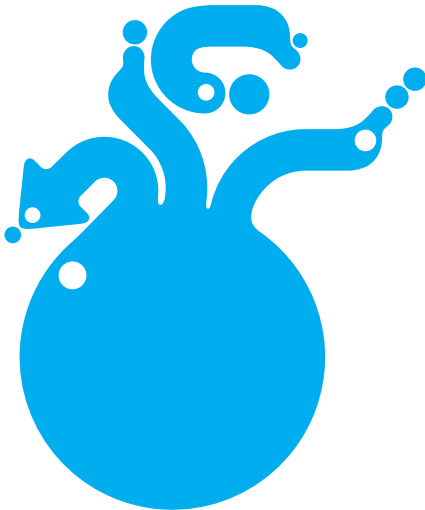
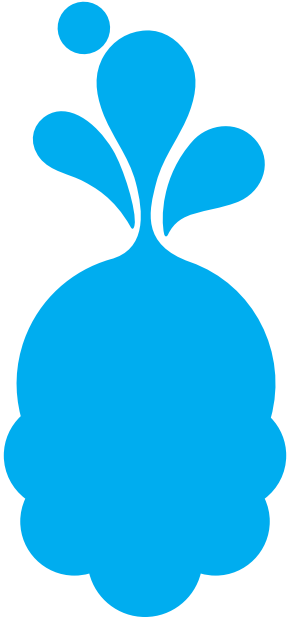
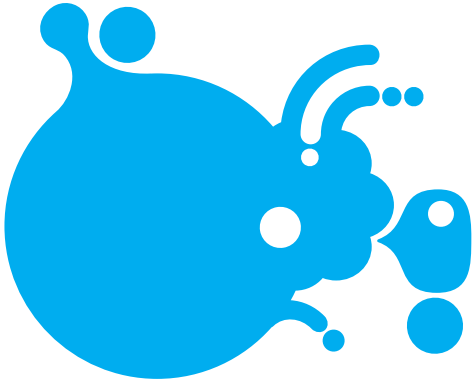
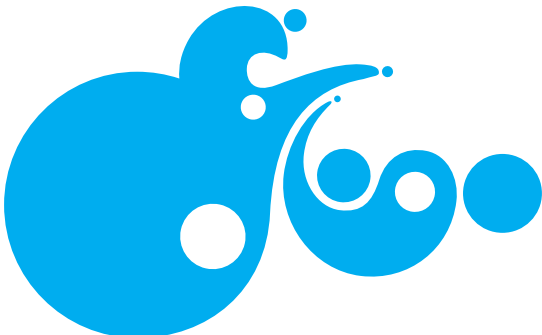
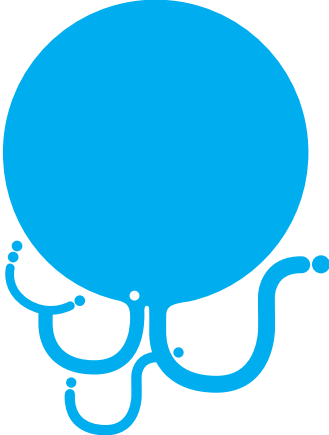
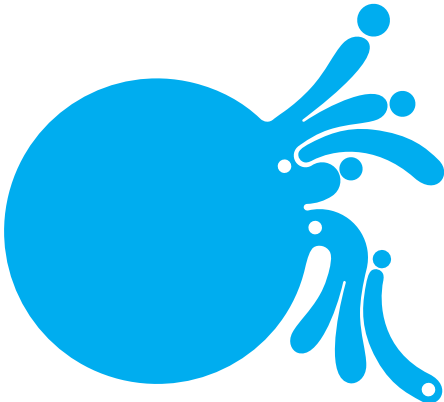
Halloween.

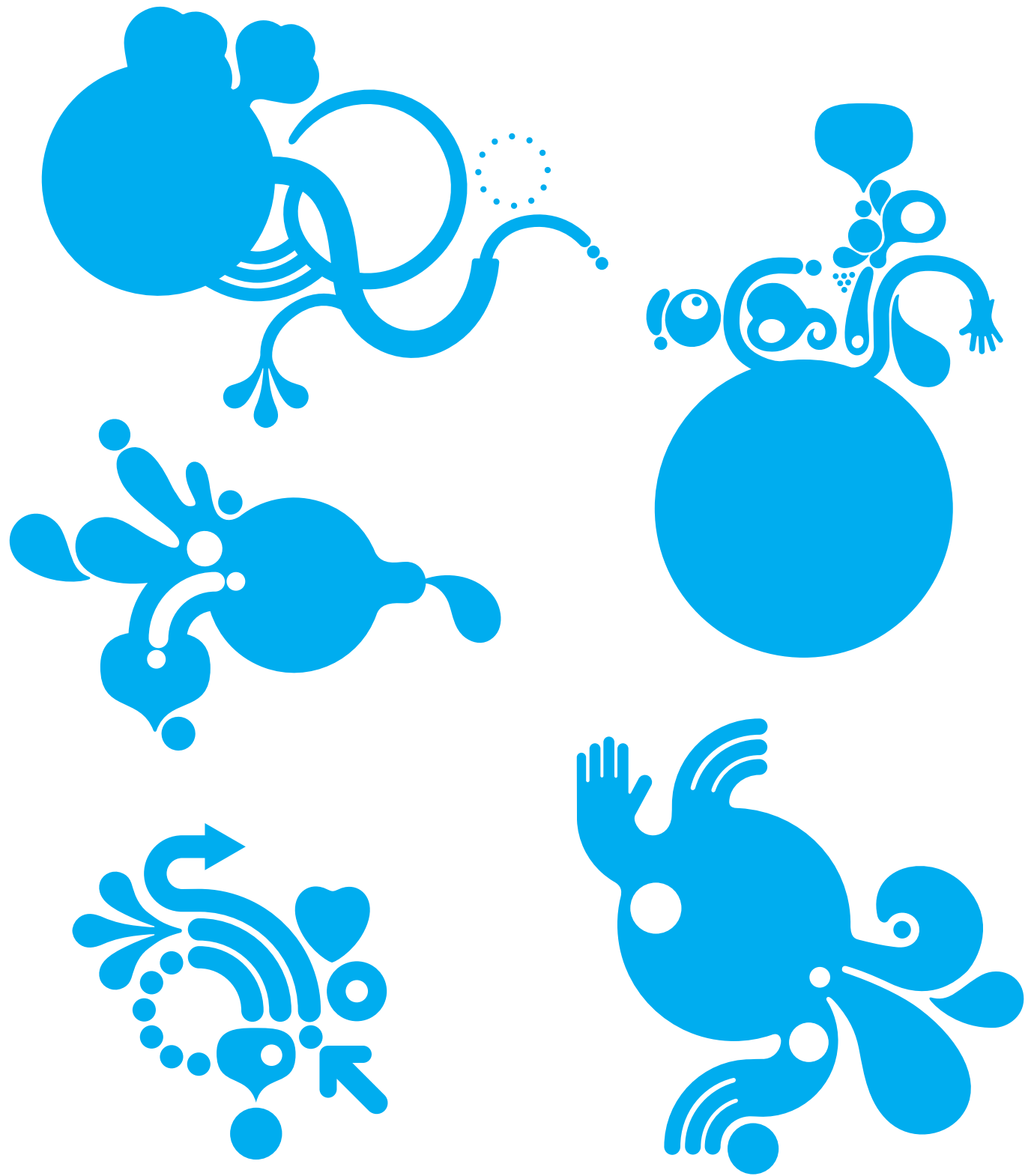


Christmas / Holiday / Thanksgiving.



Illustrations. Cloud embellishments.





# Illustrations. Products.

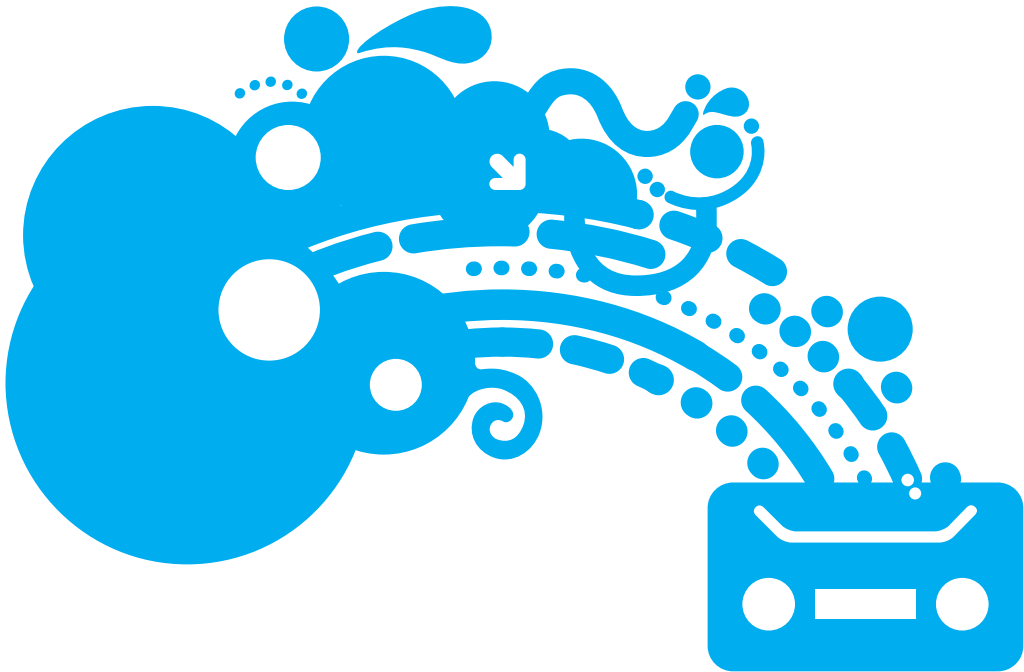
SkypeIn.



SkypeOut.



Skype Voicemail.



Call Forwarding.



# All you have to do is put two and two together.

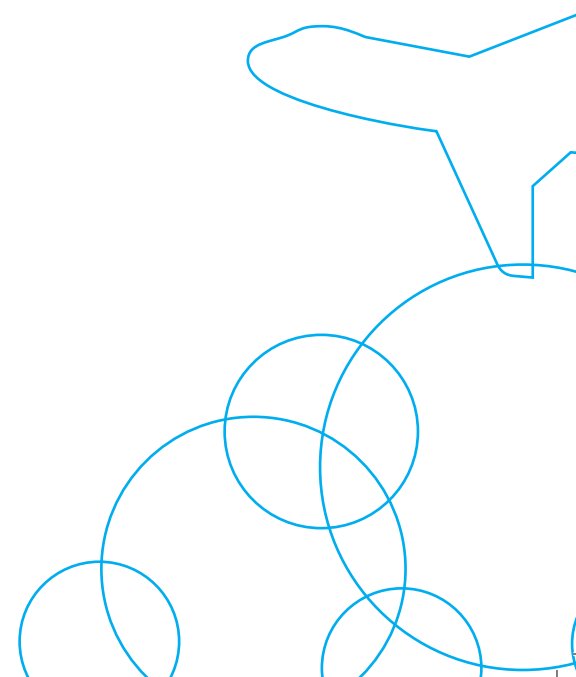
So you have your cloud and you have all our illustrations. The next step is combining them.

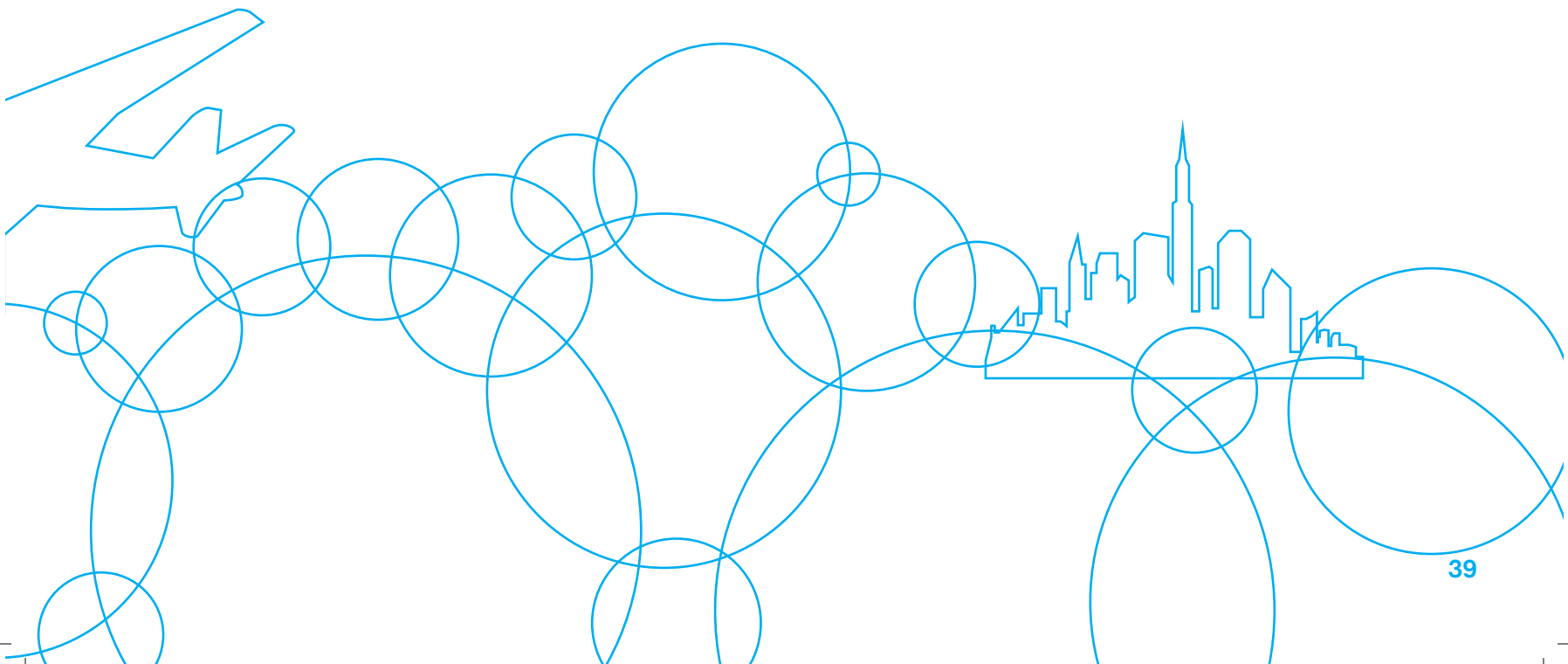
## **Clouds and illustrations... what a team.**

When selecting which illustrations to use try to think of what is appropriate for the target audience.

## **Easy does it.**

When adding icons to a cloud be careful you don't overload the thing. You only need use a few illustrations, at the end of the day it should look simple. Last thing we want is a big heavy cloud. Check the next page... you'll see what we're on about.





And there it is.







# Keep it simple and uncluttered.

What we want is a good balance between a nice cloud and **some** illustrations. At the end of the day what goes in the cloud is up to you, but try to make it somewhat relevant to the subject. Use the illustration banks to help with your selection.

## 01 Nice.

It's all we ask for, clouds that are uncluttered and simple. Like here.

## 02 Woa.

This cloud ain't big enough for all of us. We can't stress enough, don't go crazy with the illustrations, a few is good, loads isn't.

## 03 Scale.

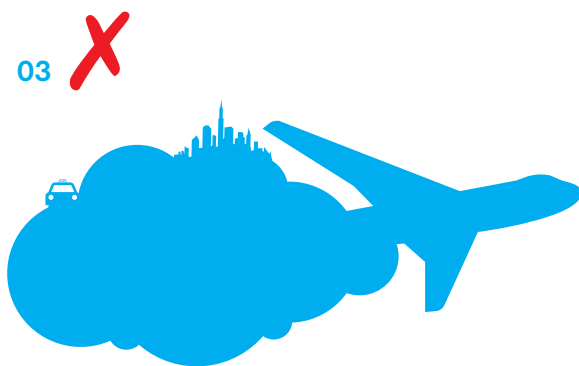
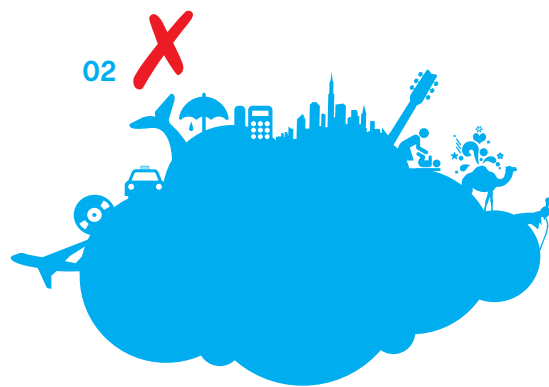
It is crucial with illustrations. We don't like attention seekers here.

## 04 Quick, it's getting away!

All illustrations need to be anchored to a cloud. We don't want any floaters here, thanks.

## 05 Exceptions to the law.

As always, there are going to be exceptions. If the illustration was created with extra bits it's okay.



# Rainbows... enter, the lines of communication.

These lines are ways of linking and connecting clouds, while adding colour to our communication. The colours all stem from our secondary corporate colours.

## 01 Small

Sometimes you only need a small line of communication.



## 02 Medium

When the gap is a little larger, use the medium line.



## 03 Large


And at times the gap is big, so use the big one.



### 01 Yellow Set



CMYK 0/10/100/0  
RGB 255/205/0  
HEX #FFCD00



CMYK 0/5/90/0  
RGB 255/231/46  
HEX #FFE72E




CMYK 0/0/75/0  
RGB 255/244/96  
HEX #FFF460




CMYK 0/0/35/0  
RGB 255/249/184  
HEX #FFF9B8

### 02 Green Set



CMYK 55/5/100/0  
RGB 135/200/10  
HEX #87C80A



CMYK 35/0/90/0  
RGB 177/211/74  
HEX #B1D34A



CMYK 20/0/95/0  
RGB 214/223/50  
HEX #D6DF32



CMYK 15/0/55/0  
RGB 222/231/145  
HEX #DEE791


### 03 Orange Set



CMYK 0/60/100/0  
RGB 255/115/0  
HEX #FF7300



CMYK 0/45/100/0  
RGB 249/156/28  
HEX #F99C1C



CMYK 0/15/90/0  
RGB 255/213/49  
HEX #FFD531




CMYK 0/0/80/0  
RGB 255/243/80  
HEX #FFF350


### 04 Purple Set




CMYK 55/100/5/0  
RGB 140/40/140  
HEX #8C288C



CMYK 0/90/0/0  
RGB 238/62/150  
HEX #EE3E96



CMYK 0/70/0/0  
RGB 241/115/172  
HEX #F173AC



CMYK 0/50/0/0  
RGB 244/153/193  
HEX #F499C1



## However it's important not to get the lines of communication mixed up.

Use only one rainbow per piece. Or two maximum, if you have a lot of space.

### **01 The colour is set.**

We have spent a good deal of time working up these colours. It's important for consistency that we stick to them.

### **02 Four bars and that's it.**

The lines only have four colours in them. Not five, not three, two or one. Four.

### **03 Err, that's the wrong brand!**

Whilst we take pride in our new look we don't take that much Pride. Communication lines only use the four set colourways.

### **04 Scale**

Be sure to use the correct size line, the last thing we want are tiny little lines, where we can't see the colour.

### **05 Arc**

Never let the rainbow do a full arc. It makes us look like hippies. Not that we have anything against hippies.



01 X



02 X



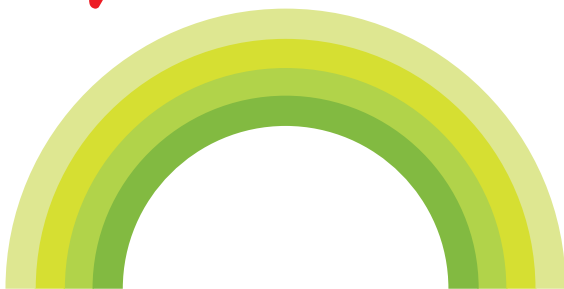
03 X



04 X



05 X



## All together now...

The lines of communication are designed to move the eye to different points in a layout. Think of them just like one of those bouncing ball thingies that help you out when you're singing karaoke.

If you don't know what we're talking about drop everything and find the nearest karaoke bar.







# There's even more. Introducing: **Photography.**

The cloud should be the heart of all Skype communications, but there will be times when we need to introduce more.

When we use photography, Skype images are warm and real. The images should capture people mid conversation. The photography should always be full bleed and used on all above-the-line material.

Consideration of the audience is also important.  
Skype has three key audiences, **Business**, **Families** and **Students**.

### **Business**

Stuffy people in suits,  
with their nose to the  
grindstone, over worked  
and stressed out?  
We don't think so.  
Business is all about  
communication and  
we make that easier.

### **Families**

In the modern world  
families come in all shapes,  
sizes and colours. The  
family unit can be spread  
all over the globe, or  
alternatively living in the  
same street. Either way  
we hope they use Skype.

### **Students**

Being a student is the time  
of your life when you get  
out there, meet loads of  
people, maybe grow your  
hair long and cut loose...  
a bit. Being a student  
is a time to be free as  
a bird.





Business

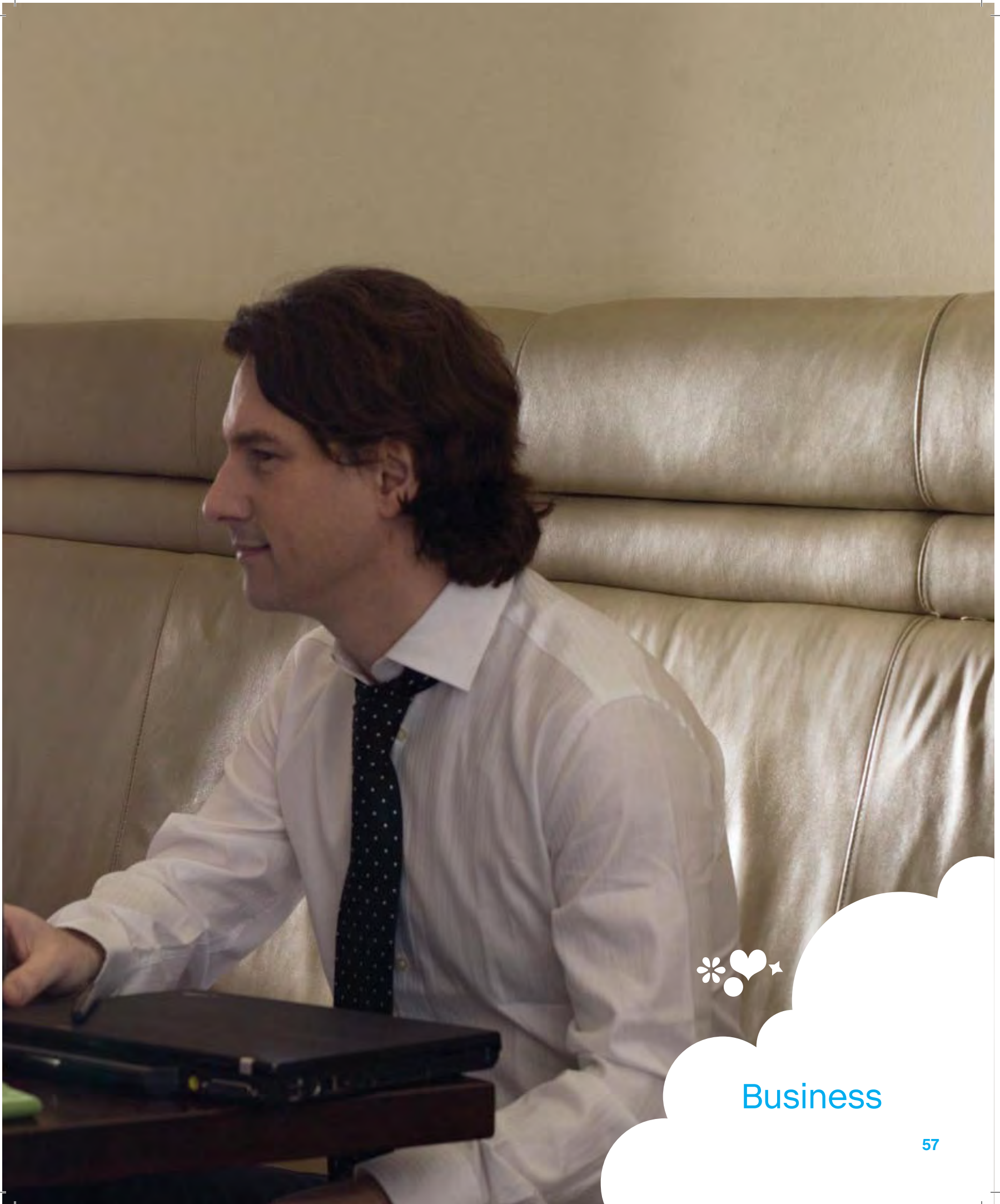




Business







Business



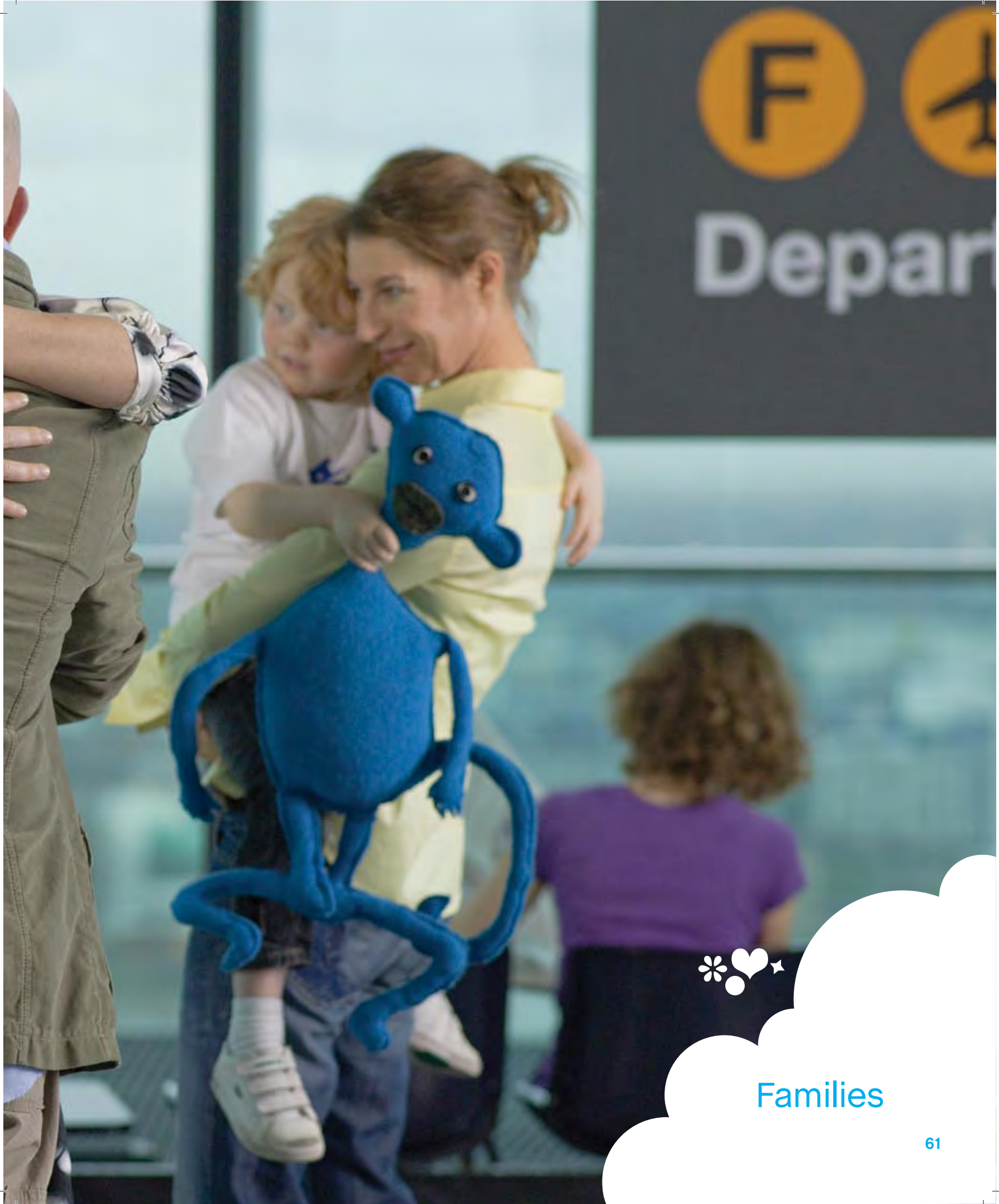


Josephine



Business





# Families





## Families







## Families





## Students





## Students





# Students







## Students

# Photography usage. The rules.

Skype has worldwide usage rights on all these images on all printed material including point-of-sale, outdoor, press and online until March 2009.

## Downloads

Low resolution images are available on [skype.com/go/brand](http://skype.com/go/brand)  
(user name: *skype*, password: *br4nd*).

Hi-res versions must be requested from [brandphotography@skype.net](mailto:brandphotography@skype.net)

# Using your own photography.

There may be times when you wish to commission your own photography or buy photography from a stock photography library.

When that urge strikes you, then ask yourself these questions:

- Does the image feel natural, observed and shot on a real location (as opposed to in a studio)?
- Is the image full colour and free of any treatment (i.e. duotone, posterisation, cross-processed, etc.)?
- Does the image feature more than one person?
- Does the image feel unique and not like a stock shot?
- Are people in the image engaged in conversation or focused on the same thing?
- Do the people in the image feel approachable... would you introduce them to your mother?

If you answer “Yes!” to all these questions, congratulations! You have found yourself an image to use.

All material must be submitted to [brandphotography@skype.net](mailto:brandphotography@skype.net) for approval prior to publication. A final sample is requested.

Putting it  
all together



It's all here now: type, illustration,  
photography and strapline.



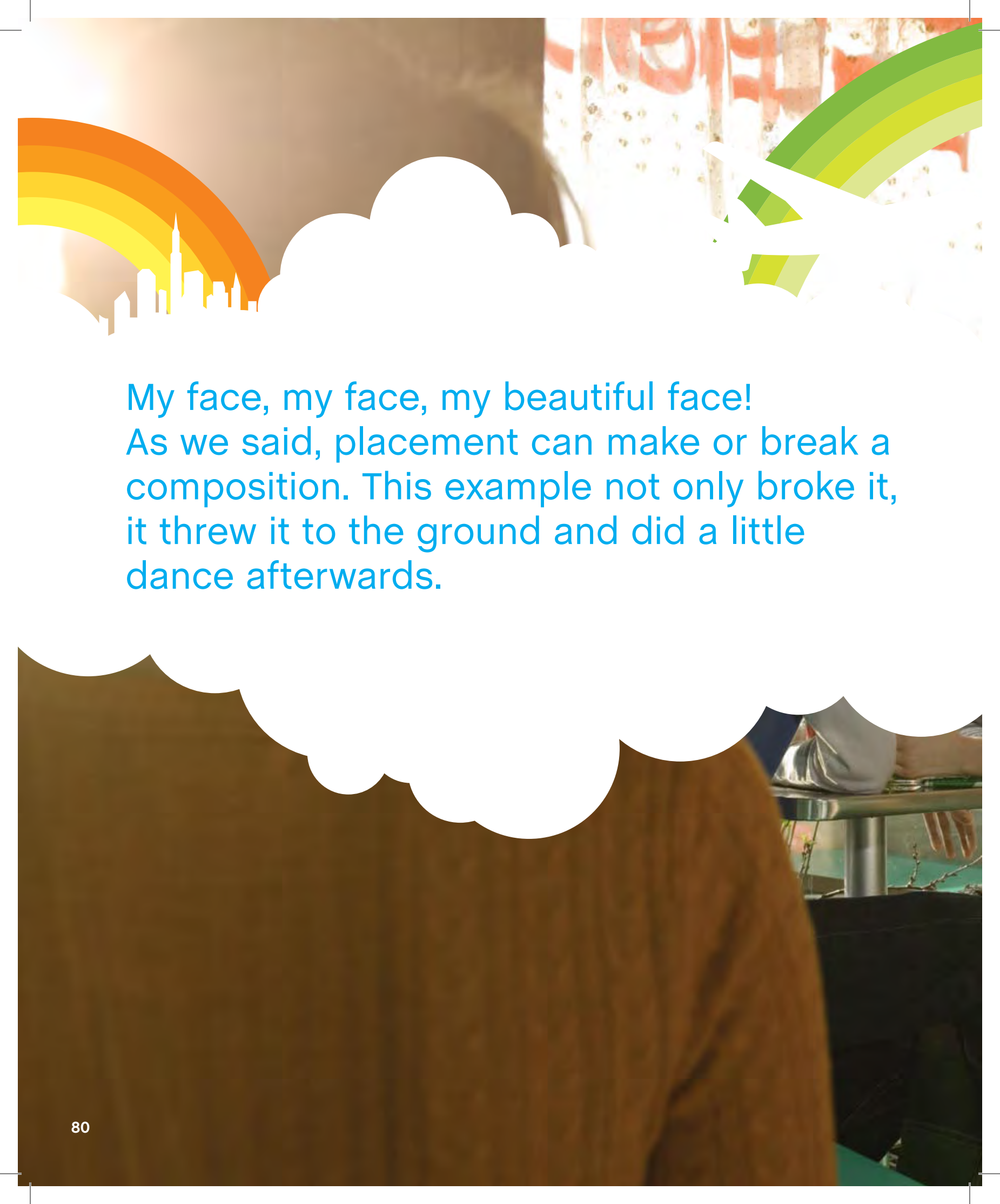
**skype**<sup>TM</sup> Take a deep breath<sup>TM</sup>  
Skype.com

## But, are you sure that's the right place for it?

It seems easy enough, and that's because it is. However we ask that you consider where the clouds are placed on a layout.

The previous page was a good example of a nice layout, with good cloud placement... the pages that immediately follow this one have some examples of how good clouds can go bad and a few things to keep in mind.





My face, my face, my beautiful face!  
As we said, placement can make or break a  
composition. This example not only broke it,  
it threw it to the ground and did a little  
dance afterwards.





**skype**<sup>TM</sup>

Take a deep breath<sup>TM</sup>  
[Skype.com](http://Skype.com)



This is SO wrong.  
Only use white clouds on photography.  
Watch where the rainbows go, too.

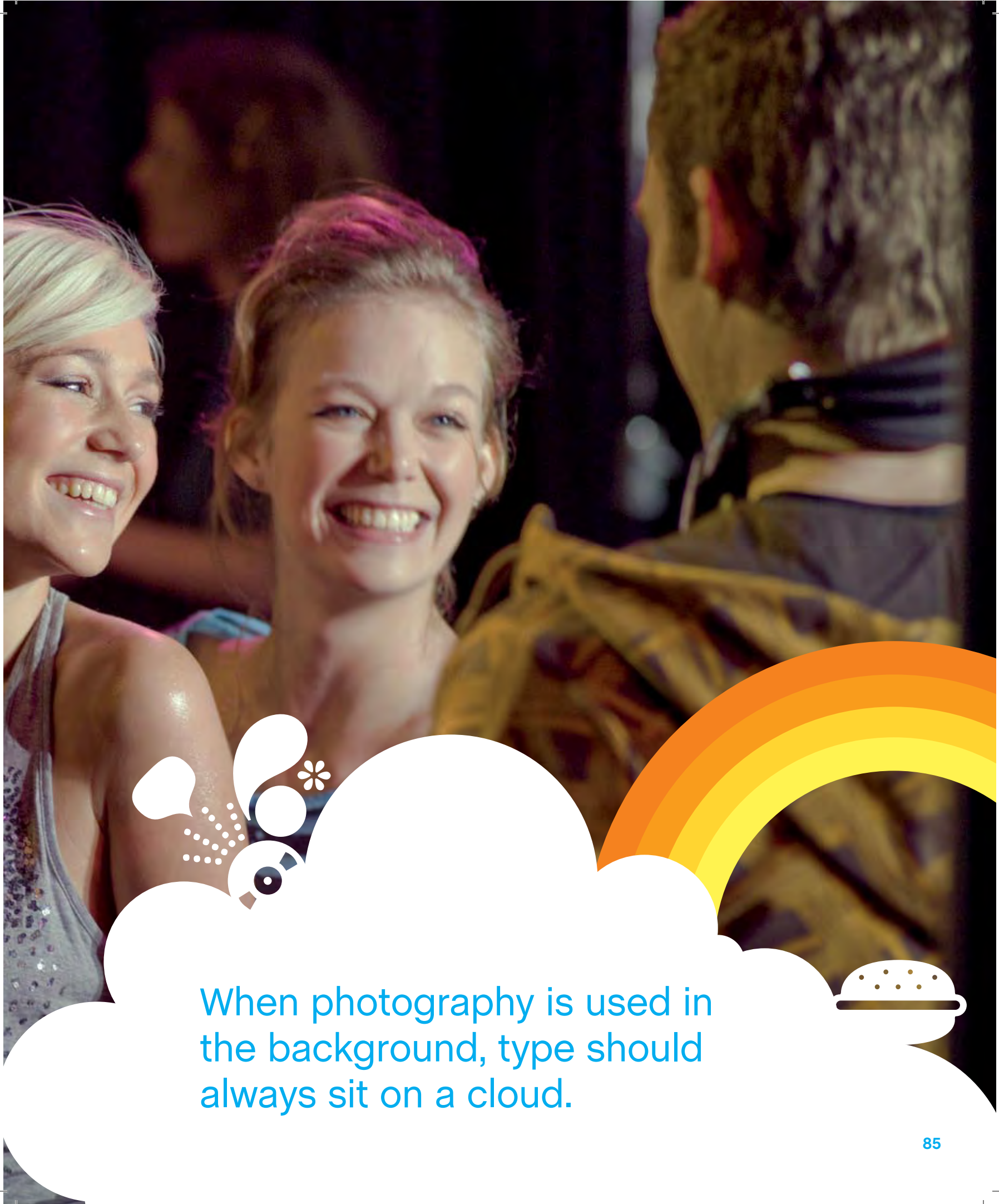


skype™

Take a deep breath™  
Skype.com

A photograph of three women at a party. The woman in the center has a large afro and is whispering to the woman on the left. The woman on the right has blonde hair and is wearing a sequined top. The background is dark and blurry, suggesting a crowded indoor event.

Never reverse copy out of an image.



When photography is used in the background, type should always sit on a cloud.



When possible, if a cloud can be anchored to an edge that would be good. If not, it's alright, but better if you can.



Joseph

skype™

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Skype.com

# Skype Pro.

We have a special identity set for Skype Pro. We want Skype Pro to look alive and special – an even richer Skype experience. The differences between the main identity are subtle but important.

A promotional graphic for Skype Pro. It features a blue background with a white cloud at the bottom. A yellow and orange rainbow arches across the middle. To the left of the rainbow are several yellow and white decorative elements, including circles, a star, and a lightning bolt. In the top left corner, the text 'Skype Pro' is written in white, followed by 'The all-in-one Skype package.' Below this, three checkmarks are listed: 'Five months for €10', 'Pay nothing per minute to local landlines', and 'SkypeIn number discounts'. To the right of the checkmarks is a yellow circular icon with a white arrow pointing up and right, followed by the text 'Upgrade to SkypePro'.

Here's an example of how professional we can look. But please don't copy and paste this ad or use this content as is, since Skype Pro is a rapidly evolving product and will have changed between us writing this and you reading it. See the marketing team for the latest information.

## Clouds

You don't need to worry about adding illustrations to the clouds. They're fine as they are.

The clouds should always be white and sit on this shiny blue gradient. We think it makes the background look 3-dimensional and rather fetching.

## Rainbow

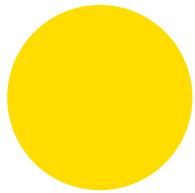
There are a whole new lot of illustrations you can use to embellish the rainbow. They can be any colour as long as it's the yellow mentioned on the page opposite.

Use the embellishments freely but be careful not to overdo it.

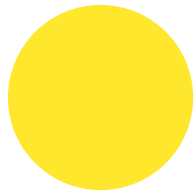


## Colours

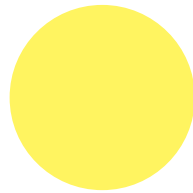
These colours only appear in rainbows and embellishments around them.



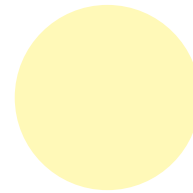
CMYK 0/10/100/0  
RGB 255/205/0  
HEX #FFCD00



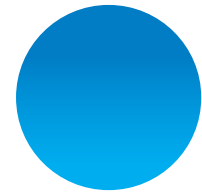
CMYK 0/5/90/0  
RGB 255/231/46  
HEX #FFE72E



CMYK 0/0/75/0  
RGB 255/249/184  
HEX #FFF460



CMYK 0/0/35/0  
RGB 255/249/184  
HEX #FFF9B8



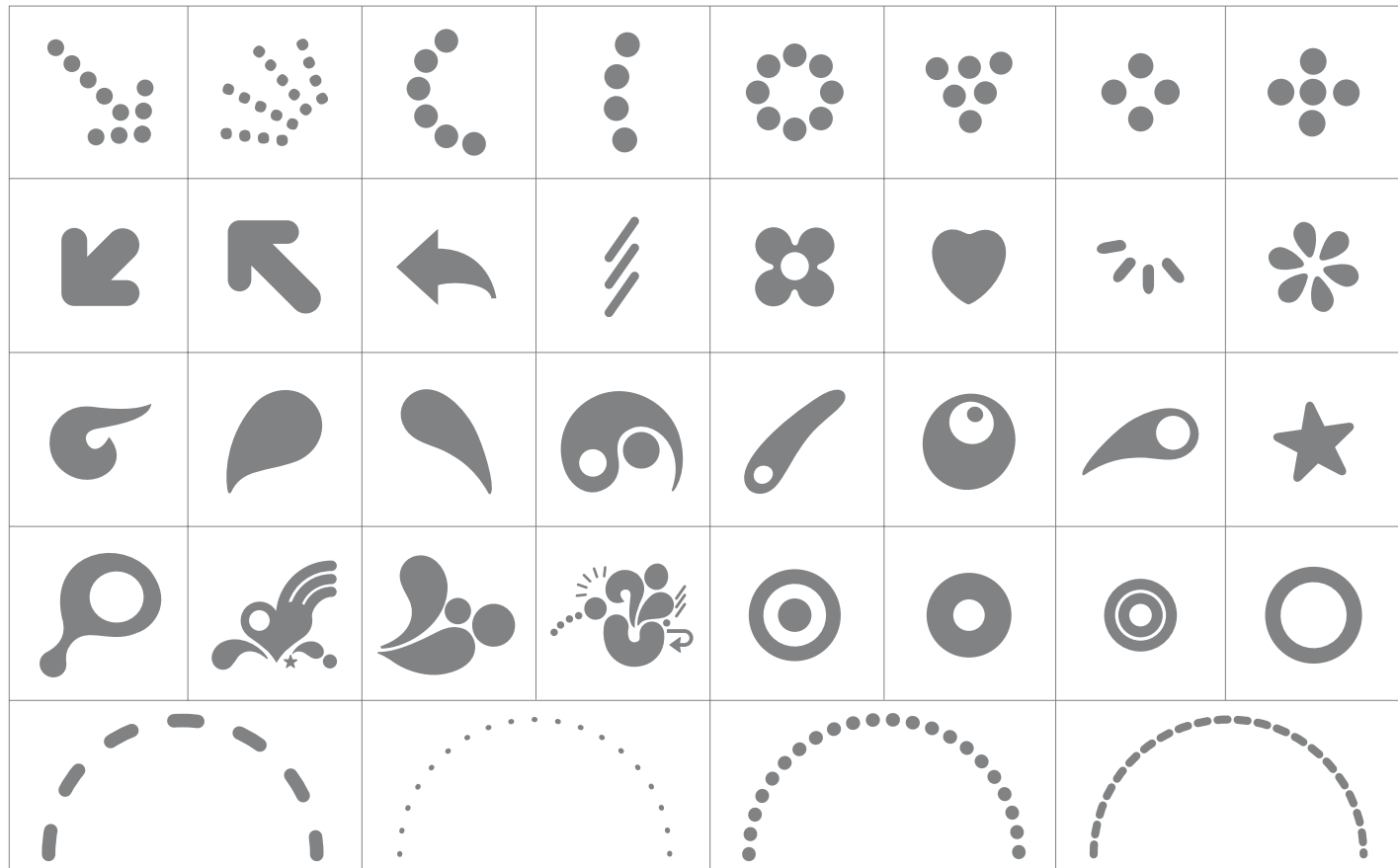
Background





CMYK 100/40/0/0  
RGB 0/125/197  
HEX #007DC5



CMYK 100/0/0/0  
RGB 0/175/240  
HEX #00AFF0

## Illustrations





So that's Skype, we hope this has given you some idea of what we aim for with our brand communication.



## To our partners.

These guidelines are for the use of Skype design teams and agencies only. Please refer to our partner wiki for guidelines specific to the work you are producing, be it an event, retail signage or packaging.

You can request information about our partner wiki from your regular contact person at Skype.

Thank you and keep up the great work.

## A final thought.

If you're ever in doubt, just refer back to this document. We don't ask for much, just a little love and respect for our brand.

We think it's a pretty flexible system that allows creativity, so give it your best shot.

And make us proud.

## A different view.

The Skype Brand Book can also be viewed online.

Please visit [skype.com/go/brand](https://skype.com/go/brand)  
(user name: skype, password: br4nd).